

PSC

NEWSLETTER



June 2018

Volume 1, Issue 1

Welcome to the First PSC Employee Newsletter!

We are excited to launch our Quarterly Newsletter this summer! We have heard from you all that you enjoy being kept “in the know”. We have a few efforts underway to do just that! In addition to our annual parties at the end of the year where we provide a few updates as to what’s going on at the PSC, we have also launched a quarterly check-in where one (or all) of the Wenner’s provide an update, either in person or via Video as to how our year is going as well as things we’re working on as a company,.

In April, we gathered to present our Core Values to all of you. If you missed us, here is a video link to that message: <https://youtu.be/NP2BRCIVvI4>. We are extremely excited about sharing these values and have begun to recognize people that we see living them out at Pallet Service by handing out “BIRCH” Cards. While all BIRCH Cards must be approved by a manager, we encourage all of you to let your manager know when you see someone exemplifying one of these values, so they can be recognized with one of these cards.

As we said in the original presentation a few months ago, “...these values do not represent who we want to be, but the best of who we already are”. Our challenge each day is to keep ourselves grounded in these so that they can continue to help us stand out in the marketplace. So when you see someone doing something great, recognize them! We are committed to getting all 140+ employees of Pallet Service Corporation aligned with these values because we truly believe that our best path to future success is to stay true to these guiding principles that have helped us get to where we are today.



Be safe, work hard and have a great summer!

- Bob, Luke & Nick Wenner

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- **July 4, 2018** - CLOSED ALL PLANTS (Holiday) 
- **July 15th (week of)** – 2nd Quarter Check-In @ All Plants
- **July TBD** – New Champion Nailing Machine Install (MG)
- **July TBD** – New Pendu Trim Saw Install (LC)
- **September 19th** – NWPCA Fall Plant tours @ MG & LC
- **September 29th** – Inventory (all plants)

CUSTOMER SPOTLIGHT



LANDSCAPE STRUCTURES INC.

Pallet Service Corporation is proud to serve companies like Landscape Structures Inc (LSI). We have worked with this Delano, MN based manufacturer of innovative park & playground equipment since 2009. LSI was started in 1971 by a husband and wife who were passionate about teaching kids about the importance of living healthy, active lifestyles while enjoying nature. LSI has installed over 75,000 playgrounds worldwide and has equipment installed on every continent in the world, except Antarctica (they're working on it ☺). They have over 10,000 unique parts, many of which ship on Lumber & Pallets which was cut and assembled by us!



Landscape Structures' nature-inspired designs have won numerous awards for their innovation and continue to help millions of kids stay active while learning to enjoy the outdoors. At LSI, they believe that "For a Better Tomorrow, We Play Today".



Central Park - Maple Grove, MN
*Built by Landscape Structures,
 Delivered on our pallets!*

We are very proud to work with a company like LSI whose corporate culture and product offerings bring joy & promote **BALANCE** to families around the world.



Bring your family to check out Maple Grove's Central Park to see one of Minnesota's largest displays of Landscape Structures' equipment. Also, keep your eyes open for the LSI Logo on Play Systems near you!

Employee All About Me



Name (YOS):	Bryan Richards (26 Years of Service)
Position at PSC:	Forklift Driver
PSC Location:	Maple Grove, MN
Favorite Food:	Venison Hot Dogs (Home Made)
Favorite Beverage:	Captain & Seven
Hobbies/Interests:	Guitar, Ride Motorcycle, Hunting, Fishing
Favorite PSC Memory:	Celebrating my 25 year anniversary last year.
Favorite Movie, Book or Quote:	Movie - Scarface

Each Newsletter, we will feature an employee of PSC in order of Years of Service from highest to lowest. (participation is optional)

R.A.D.A.R. & Near Miss Program Winners

The Safety Committee of Pallet Service Corporation (PSC) announced the winners of the 2018 second quarter R.A.D.A.R and Near Miss Safety Suggestions Programs. Two employees from Little Canada facility were awarded with gift cards for their best new ideas to drive improvements in health and safety at PSC.

The Near Miss winner improvement idea winner is the production employee, Pablo Ponce.



Problem: The conveyer of the stringer line has the potential for injury to employees. The hands and gloves of employees often get caught under the belt of the conveyor.

Solution: Guard the machine to avoid injury

The R.A.D.A.R suggestion winner is truck driver Gerald Fitzgerald.



Problem: Truck drivers have only been taking partial load due to the lack of tarps.

Solution: Unit should be shrink wrapped and stake better which will allow trucks to be fully loaded.

Submissions can be made in the R.A.D.A.R and Near Miss boxes at your plant. Submissions are reviewed and winners are chosen by the safety committee. A gift card is provided for the winner of each category.

SAFETY EMPHASIS: Heat Stress

Did you know your body is constantly in a struggle to disperse the heat it produces? Most of the time, you're hardly aware of it – unless your body is exposed to more heat than it can handle.

In 2017, 244 people died in the U.S. from exposure to excessive heat, according to *Injury Facts 2017*, the annual statistical report on unintentional injuries produced by the National Safety Council. Heat-related illnesses can escalate rapidly, leading to delirium, organ damage and even death.

SIGNS OF HEAT EXHAUSTION	SIGNS OF HEAT STROKE
Mild headache, lightheadedness	Throbbing headache, confusion, seizure, irritability, or altered/loss of consciousness
Cool, pale skin (heavy sweating)	Oral body temperature of 104°F and above; dry mouth
Nausea, vomiting	Hot skin
Muscle cramps, fatigue, weakness	Nausea, vomiting

Many signs of heat exhaustion can overlap with signs of heat stroke. When in doubt, call 9-1-1.

WHAT TO DO	WHAT TO DO
MOVE to a cooler place COOL with ice/cold water and lay down DRINK cool water or sports drinks CALL 9-1-1 if symptoms last longer than 1 hour	CALL 9-1-1 IMMEDIATELY MOVE the affected person to the shade or cooler place COOL the affected person with immersion in cool water or by placing ice packs on the neck and groin areas

www.health.mn.gov/heatplanning
MDH Minnesota Department of Health
www.health.mn.gov/heatdata



HR CORNER

Employee Assistance Program

“High stress, psychological problems substance abuse, legal trouble and other personal issues can lead to lower productivity and focus during work and increase absenteeism.”

PSC Employee Assistance Program (EAP) can help you tune to your personal needs

What is an Employee Assistance Program? Your Employee Assistance (EAP) is a confidential service that provides professional counseling and referral services designed to help you with personal, job or family related problems. Any services provided by the Marketplace Chaplains or BCBS counselors are at no charge to you.

If a referral to a long-term provider is needed, your counselor will carefully select resources. Your health insurance and other financial factors will be considered to help ensure that needed services are affordable. Your request for assistance and any information that may be provided between you and your counselor is kept confidential.

The EAP can help you understand what options are available for your needs. Some of the most common concerns are:

- | | |
|------------------------------|-----------------------------|
| Stress, Anxiety & Depression | Parent-Child Conflicts |
| Life Transitions | Child Care Issue |
| Communication Problems | Resolving Conflict |
| Problem Drinking | Coping with Serious Illness |

Assistance is available through the following resources:



Additional information about the EAP can be found in the 2017 Benefits Guide or by contacting Maria Kehneman in Human Resources.

IN OUR NEXT NEWSLETTER...



Each quarter we will bring you important information about matters that will help you in your job at the PSC.



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Your complete wood products supplier with locations in:
Maple Grove, MN | Little Canada, MN | Knapp, WI



PLEASE submit your content ideas to HR!