# PSC NEWSLETTER

June 2018 Volume 1, Issue 1

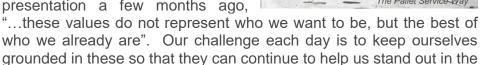
### **Welcome to the First PSC Employee Newsletter!**

We have heard from you all that you enjoy being kept "in the know". We have a few efforts underway to do just that! In addition to our annual parties at the end of the year where we provide a few updates as to what's going on at the PSC, we have also launched a quarterly checkin where one (or all) of the Wenner's provide an update, either in person or via Video as to how our year is going as well as things we're working on as a company,.

In April, we gathered to present our Core Values to all of you. If you missed us, here is a video link to that message: <a href="https://youtu.be/NP2BRCIVvl4">https://youtu.be/NP2BRCIVvl4</a>. We are extremely excited about sharing these values and have begun to recognize people that we see

living them out at Pallet Service by handing out "BIRCH" Cards. While all BIRCH Cards must be approved by a manager, we encourage all of you to let your manager know when you see someone exemplifying one of these values, so they can be recognized with one of these cards.

As we said in the original presentation a few months ago,





marketplace. So when you see someone doing something great, recognize them! We are committed to getting all 140+ employees of Pallet Service Corporation aligned with these values because we truly believe that our best path to future success is to stay true to these guiding principles that have helped us get to where we are today.

Be safe, work hard and have a great summer!

- Bob, Luke & Nick Wenner

#### **INSIDE THIS ISSUE:**

- Customer Spotlight
- Employee All About Me
- R.A.D.A.R & Near Miss Quarterly Winners
- Safety Emphasis: Heat Stress
- HR Corner



- July 4, 2018 - CLOSED ALL PLANTS (Holiday)



- July 15<sup>th</sup> (week of) 2<sup>nd</sup> Quarter Check-In @ All Plants
- July TBD New Champion Nailing Machine Install (MG)
- July TBD New Pendu Trim Saw Install (LC)
- September 19<sup>th</sup> NWPCA Fall Plant tours @ MG & LC
- September 29<sup>th</sup> Inventory (all plants)

# CUSTOMER SPOTLIGHT

#### LANDSCAPE STRUCTURES INC.



Landscape Structures' nature-inspired designs have won numerous awards for their innovation and continue to help millions of kids active while stav eniov the learning to At LSI, they outdoors. believe that "For a Better Tomorrow, We Play Today".

Pallet Service Corporation is proud to serve companies like Landscape Structures Inc (LSI). We have worked with this Delano, MN based manufacturer of innovative park & playground equipment since 2009. LSI was started in 1971 by a husband and wife who were passionate about teaching kids about the importance of living healthy, active lifestyles while enjoying nature. LSI has installed over 75,000 playgrounds worldwide and has equipment installed on every continent in the world, except Antartica (they're working on it ©). They have over 10,000 unique parts, many of which ship on Lumber & Pallets which was cut and assembled by us!



We are very proud to work with a company like LSI whose corporate culture and product offerings bring joy & promote BALANCE to families around the world.

Emnlovee All Ahout Me



Bring your family to check out Maple Grove's Central Park to see one of Minnesota's largest displays of Landscape Structures' equipment. Also, keep your eyes open for the LSI Logo on Play Systems near you!



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	Name (YOS):	Bryan Richards (26 Years of Service)
	Position at PSC:	Forklift Driver
	PSC Location:	Maple Grove, MN
	Favorite Food:	Venison Hot Dogs (Home Made)
	Favorite Beverage:	Captain & Seven
	Hobbies/Interests:	Guitar, Ride Motorcycle, Hunting, Fishing
	Favorite PSC Memory:	Celebrating my 25 year anniversary last year.
	Favorite Movie, Book or Quote:	Movie - Scarface
Each Newsletter, we will feature an employee of PSC in order of Years of Service from highest to lowest. (participation is optional)		

## **R.A.D.A.R. & Near Miss Program Winners**

The Safety Committee of Pallet Service Corporation (PSC) announced the winners of the 2018 second quarter R.A.D.A.R and Near Miss Safety Suggestions Programs. Two employees from Little Canada facility were awarded with gift cards for their best new ideas to drive improvements in health and safety at PSC.

The Near Miss winner improvement idea winner is the production employee, Pablo Ponce.



**Problem:** The conveyer of the stringer line has the potential for injury to employees. The hands and gloves of employees often get caught under the belt of the conveyor.

**Solution:** Guard the machine to avoid injury

#### The R.A.D.A.R suggestion winner is truck driver Gerald Fitzgerald.



**Problem:** Truck drivers have only been taking partial load due to the lack of tarps.

**Solution:** Unit should be shrink wrapped and stake better which will allow trucks to be fully loaded.

Submissions can be made in the R.A.D.A.R and Near Miss boxes at your plant. Submissions are reviewed and winners are chosen by the safety committee. A gift card is provided for the winner of each category.

## **SAFETY EMPHASIS: Heat Stress**

Did you know your body is constantly in a struggle to disperse the heat it produces? Most of the time, you're hardly aware of it – unless your body is exposed to more heat than it can handle.

In 2017, 244 people died in the U.S. from exposure to excessive heat, according to *Injury Facts 2017*, the annual statistical report on unintentional injuries produced by the National Safety Council. Heat-related illnesses can escalate rapidly, leading to delirium, organ damage and even death.





## **HR CORNER**

Employee Assistance Program

"Hight stress,
psychological
problems substance
abuse, legal trouble
and other personal
issues can lead to
lower productivity
and focus during
work and increase
absenteeism."

PSC Employee
Assistance
Program (EAP)
can help you
tone to your
personal needs

What is an Employee Assistance Program? Your Employee Assistance (EAP) is a confidential service that provides professional counseling and referral services designed to help you with personal, job or family related problems. Any services provided by the Marketplace Chaplains or BCBS counselors are at no charge to you.

If a referral to a long-term provider is needed, your counselor will carefully select resources. Your health insurance and other financial factors will be considered to help ensure that needed services are affordable. Your request for assistance and any information that may be provided between you and your counselor is kept confidential.

The EAP can help you understand what options are available for your needs. Some of the most common concerns are:

Stress, Anxiety & Depression Life Transitions Communication Problems Problem Drinking Parent-Child Conflicts
Child Care Issue
Resolving Conflict
Coping with Serious Illness

Assistance is available through the following resources:





Additional information about the EAP can be found in the 2017 Benefits Guide or by contacting Maria Kehneman in Human Resources.

## IN OUR NEXT NEWSLETTER...



Each quarter we will bring you important information about matters that will help you in your job at the PSC.



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PLEASE submit your content ideas to HR!